

# OREGA ACCEPTABLE USE POLICY.

Connectivity Services (2025)

OREGA (MANAGEMENT) LIMITED



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ACCEPTABLE USE POLICY

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## **Orega Acceptable Use Policy**

### Connectivity Services (2025)

This Acceptable Use Policy ("AUP") sets out the rules governing the use of internet and network connectivity services provided by Orega. This policy applies to all clients, users, guests, and third parties accessing Orega's internet, Wi-Fi, or Ethernet services.

#### 01. Permitted Use

- · Services must only be used for lawful and professional business activities.
- Users must ensure their activity does not interfere with the performance, security, or integrity of the network.
- All access to the network must be via client-owned or authorised devices using the secure credentials and access methods provided by Orega.

#### 02. Prohibited Use

Users must not use the connectivity services for any of the following:

- · Engaging in illegal, offensive, defamatory, or fraudulent activity
- · Hosting or distributing malware, viruses, or unauthorised software
- Excessive or disproportionate use of bandwidth or system resources
- Operating servers, cryptocurrency mining, or unauthorised VoIP platforms
- Interfering with or attempting to bypass Orega network security
- Connecting unauthorised networking or broadcasting equipment (e.g., personal routers or access points)

#### 03. Excessive Use

Orega's shared bandwidth services are designed for fair and proportionate use across all clients. Excessive or sustained use that negatively impacts the performance or reliability of the service for other users is not permitted.

Where a client's usage is deemed to degrade the utility of shared services, Orega reserves the right to:

- · Restrict or throttle the client's access to the shared service, and/or
- Require the client to upgrade to a dedicated internet service, subject to availability and additional commercial terms.

This policy ensures that all users benefit from a consistent and reliable level of service.



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## 04. Security and Monitoring

- Users are responsible for securing their own devices and applications.
- Orega reserves the right to monitor traffic and usage in accordance with applicable laws and for the purposes of maintaining service quality, investigating misuse, and ensuring security.
- · User activity may be logged and audited.

#### 05. Guest Access

- Guests may use the designated Guest Wi-Fi service for limited internet access.
- Clients are responsible for ensuring their guests comply with this policy.

## **06. Breach of Policy**

- · Any breach of this AUP may result in suspension or termination of service, with or without notice.
- Orega reserves the right to recover any costs associated with the misuse of its network or damages caused.

## **07. Policy Updates**

This policy may be updated by Orega from time to time. The latest version will be available upon request or via Orega's official communication channels.