

April 2010

Business Centre of the Month: April 2010

Chertsey Business Centre, operated by Orega, win the accolade of officebroker.com's very first Business Centre of the Month title for April 2010.



In April, officebroker.com launched a new award scheme designed to recognise the best serviced office centres throughout the UK.

Each month, the 'Business Centre of the Month' award singles out centres that can demonstrate exemplary customer service, along with key criteria such as maintaining good working relationships with officebroker.com, and promoting innovative features within the centre through an up-to-date web profile.

April 2010 Winner: Chertsey Business Centre

The very first 'Business Centre of the Month' accolade has been awarded to Chertsey Business Centre, operated by serviced office provider Orega. Managed on site by Sarah Dodd, Sindy Gradidge and Emma Beminster (pictured), the impressive amount of client feedback received by officebroker.com suggests that the centre evidently provides a stimulating and professional setting for local businesses, combined with a very high level of customer service.

Commenting on becoming officebroker.com's first Business Centre of the Month, Chertsey Centre Manager Sarah Dodd said:

"I am extremely proud to see our centre in Chertsey singled out as a top business centre. Our team has been driven to provide our clients with first class customer service since I became centre manager here four years ago, and it's wonderful to see our centre flourish."

She added: "We strive to have regular contact with our clients, and their testimonials to our enthusiasm and professionalism clearly demonstrate just how much of a difference building strong and enduring relationships can make."

"Impressive centre"

Managing Director of officebroker.com Jim Venables - who judged the award and made the final decision - felt that Chertsey Business Centre was "impressive" and clearly demonstrated an excellent level of customer service.

Jim commented "For me, the over-riding factor for the Chertsey office was the amount of positive feedback that came flooding in from their clients. Many of these clients have been based at the centre for a number of years - in several cases for 5 or 6 years - which really speaks for itself. In addition, every single client gave particular attention to the friendly staff and their professional 'can do' attitude."

Jim also commended the Chertsey team on the effective working relationships that they have built and maintained with their contacts at officebroker.com, and commented that they are quick to update the staff on developments, latest availability, and feedback following office tours. "The Chertsey sales team are keen to maintain a strong working relationship with officebroker.com, and keep our consultants well up to date," continued Jim. "They have also built up good relationships right through the company - involving our Finance, Marketing, and operations teams."

Jim concluded: "All in all this is a very impressive centre and I am delighted to award Chertsey Business Centre with our very first 'Business Centre of the Month' accolade."

The prize for winning Business Centre of the Month includes:

- A free video tour of the centre provided by officebroker.com;
- Extra promotion about the centre on the officebroker.com homepage;
- 'Business Centre of the Month' certificate;
- 'Business Centre of the Month' logo on the centre's officebroker.com profile page;
- Entry into officebroker.com's 'Business Centre of the Year' - announced in December 2010. Winner of 'Business Centre of the Year' will receive their own engraved trophy.